



Behaviour Bridge

Positive Behaviour Support

Emergency & Crisis Contact Card

Keep this document easily accessible for all support workers and family members. Print and display it in a visible location at home or in the support environment.

EMERGENCY CONTACTS

Police, Fire & Ambulance	000	Life-threatening emergencies only
Mental Health Emergency Response Line (MHERL)	1300 555 788	Mental health crisis — Perth Metro
Lifeline — 24/7 Crisis Support	13 11 14	Emotional distress, crisis support
Kids Helpline	1800 55 1800	Children and young people (under 25)
Suicide Call Back Service	1300 659 467	Suicide prevention, 24/7

SUPPORT CONTACTS

Behaviour Bridge	0413 964 196	Behaviour support queries
NDIS Quality and Safeguards Commission	1800 035 544	Rights, complaints, safeguarding
National Disability Abuse Hotline	1800 880 052	Reporting abuse or neglect

PARTICIPANT-SPECIFIC CONTACTS

Participant Name	
Support Coordinator	
Support Coordinator Phone	
GP / Doctor	
GP / Doctor Phone	
Emergency Contact (Family / Carer)	
Emergency Contact Phone	
Known Allergies / Medical Alerts	

When to Call for Help

If the person is in immediate danger to themselves or others, call 000 first. For mental health crises that are not immediately life-threatening, call MHERL on 1300 555 788. If you are unsure how to respond to a behaviour, contact Behaviour Bridge for guidance before the situation escalates.